

CAMPING LIDO CANNERO RIVIERA

ALESSANDRO BADINI

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[INTERNAL RULES.]

INTERNAL CAMPING RULES CAMPING LIDO CANNERO BADINI A.

1. These Regulations, the Price List and the Booking Conditions are brought to the attention of the Guest upon arrival and are posted at the entrance and inside the campsite. The act of entry or the confirmation of the booking is an unreserved acceptance by the guest.

2. ACCESS TO THE CAMPING

Anyone who intends to enter the campsite for any reason must obtain authorization from the management.

For security reasons, a camping identification bracelet will be provided, which must be worn for the entire stay. For this purpose, a personal identity document must be shown to the management for legal registrations.

Non-observance constitutes a violation of the of the criminal code listed below:

Violation of the Public Safety Regulations.

Violation of art. 614 C.P. (housebreaking)

Violation of art. 633 C.P. (invasion of land and buildings)

Violation of art. 624 C.P. (theft of services)

Contractual fraud offense.

In case of presence of unregistered or illegal persons, the Guest is required to pay for each person, as a penalty, an amount equal to the stay rate from the day of start of occupation of the pitch or accommodation, with a minimum of 8 (eight) nights, without prejudice to the management's unquestionable right to immediately terminate the stay contract and expel the Guest and his or her nucleus. The management also reserves the right to start criminal proceedings against those responsible pursuant to art. 614, 624, 633 and 637 of the Criminal Code.

3. ACCESS OF MINORS

Access to minors is prohibited unless accompanied by an adult who is legally responsible for them. In compliance with the obligations of art. 109 of the TULPS.

4. EQUIPMENT OF THE CAMPING

Any guest that received coupons, keys, tags, passes, adaptor or any object property of Camping Lido Cannero, must be stored with care and used only for the intended purposes, they will also be shown at the request of the staff and returned on departure in the same conditions, under penalty of replacement to any damage related to it.

5. NOTIFICATION OF VARIATION

The Customer is required to check the accuracy of the data for the legal registration, to report any discrepancies to the management and to notify in advance the changes such as the change of pitch, the arrival and departure of people (see art2.), as well as the presumed length of stay.

6. LIMIT OF CREWS AND/OR PERSON PER PITCH

A pitch cannot be occupied by more than one crew / group / family unit.
The management reserves the right to impose a variable limit for each pitch according to the maximum capacity of the structure under regulation of safety and liveability.

7. CHOICE OF THE PITCH

The pitch can be chosen by the customer, according to the instructions of the staff.
The reserved pitches are assigned by the Management based on the information received through the formular filled in and sended by the customer. Is essential that customers check the accuracy of information such as number of people, size of their vehicle and total size of their equipment before confirm the reservation.

It is possible to book a specific pitch only by making a request at the Reception on site or by submitting the request through our website www.campinglidocannero.com. This request will have an increased cost of managing the booking which may depending on the season. The cost are reported annually on the price lists displayed online and in the structure.

In case of specific and justified needs by the administration, the place chosen can be changed.

8. PAYMENTS AND RESERVATIONS

The camping cost published annually are per night, the arrival time does not allow any difference in terms of price.

Payment for the entire stay is made at check-in.

Reservations must be respected in their entirety, otherwise the deposit will be lost.
Furthermore, in the event of a confirmed and not respected reservation, without prior notice, the management reserves the right to request the subsequent payment of the entire booked stay.

In case of early departure no amount will be refunded under any circumstances.

Reservations are confirmed only after payment of the deposit and confirmation by e-mail from the structure, they will have a differentiated management cost for: Pitches of type A, B, First Line pitches, accommodations such as caravan, bungalows and tents owned by the camping. Special requests such as choosing a specific pitch or more adjacent pitches will have an additional cost in addition to the basic booking cost. For each change of dates on confirmed bookings, the handling costs will be charged again. The amount of the deposit to be paid is intended per week.

The aforementioned amounts may vary, therefore we invite you to view our rates published on-line or in the structure, or it can be requested at the time of booking.

For any extensions of the stay it is necessary to submit a request and pay the amount at the Reception by 18.00 on the day before the departure, if no information will be given to the reception, the pitch will be on sale.

At check-in it is mandatory to declare all the following information; length of stay, total number of people, type, quantity and length of the vehicle, if in possession of animals, motorcycles / scooters, cars, tents, trailer. It is mandatory to declare also any other request or need out of the ordinary. On our price lists are specified the costs per night of each category. The omission found will result in, as a penalty, an amount to be paid by the guest equal to the stay rate from the day of the start of occupation of the pitch or accommodation, with a minimum of 8 (eight) nights for each omission.

The pitches /Accommodations with reservation will be available for the guest on the day of arrival until the reception closing time (see article 25), after this time it will no longer be possible to access the structure and the deposit will be retained in its entirety.

Guests who make a reservation must check before confirming the reservation that the data forwarded and received is effective, any changes must be reported before arrival, non-compliance will cause the contractual forfeiture and the extinction of the reservation without the right to any refund.

For defaulting customers, the owner reserves the right to exercise the right of retention (pursuant to Article 2760 of the Civil Code), on the items brought, in the event of non-payment for the services.

9. VEHICLES AND EQUIPMENT

All equipment, including vehicles, must be placed inside the border of the pitch, the Management reserves the right to remove / move them in case of danger or obstruction to the internal traffic.

With reference to the new fire regulations, the camper /caravan/tent must be placed in the centre of the pitch, leaving the border of the other pitches free by at least one meter, in order to maintain a minimum distance of 2 m between unit The fire regulations emphasize the utmost attention to gas bottle/cylinders which must never be exposed to the sun and only one is allowed for each pitch. The guest must frequently check the gas connection pipe as

well as ensure its compliance and validity, the barbecue should not be used near the housing units.

If the assigned pitch is not sufficient to accommodate the crew / equipment, information must be given to the Reception who will give another pitch or assign spaces such as parking or stalls depending on availability.

Vehicles must proceed at walking speed, respecting the signs and paying attention to things and people, making sure those trailers and loads have been secured before starting the run of the vehicle. They can also be used only to enter and exit the campsite during the permitted times. It is not allowed to circulate with bicycles, roller skates, skateboards and others, including those for children.

Only vehicles suitable for circulation are accepted inside the campsite, in accordance with the law.

The management is exempt from any liability due to accidents and damage caused by guests or by the equipment they have installed on themselves to other things and /or people.

10. DEPARTURES

The departures of the crews occupying the pitches must be done until 11.00 am. After this time, one more night will be charged.

The departures of the guests of the mobile homes / bungalows / caravans owned by the campig must be done until 10.00 am after being inspected by the staff.

At the departure it is necessary to stop at the reception to check-out, this operation consists of returning all the facilities of the structure (see point 4), settling any bills, and signalling that you have cleared the pitch / accommodation from all equipment and or waste of any kind.

11. VISITORS/ DAILY GUEST

The management reserves the right to allow the entry of daily visitors and guests with a free permit of short duration max 15 min compatibly with the organizational needs of the camping, a subsequent extension of the stay must be authorized by the management and involves the payment of the stay, according to the price list.

Visitors can only enter the campsite by foot and during the scheduled daytime hours.

The customer of the campsite is required to make sure that his guests have the authorization of the management and he is responsible for their behaviour within the campsite (see art 2).

Any person who wish to visit the guest have to be announced to the staff by the guest, the protection of privacy is very important to us, therefore people will not be accepted without the invitation of those directly concerned.

12. ANIMALS

Pets are always welcome in our camping, the presence of dogs and other animals must always be reported to the staff and agreed with the management at the time of booking or check-in, they will have an additional cost, and the rates are reported on the price lists published annually. Dogs must be kept on a leash and led outside the campsite for their physiological needs, the dog waste left on the ground of the structure will be collected by the staff, and this intervention will have a cost of 100.00 € which will be charged to the account of the pitch of the owner of the animal, they cannot be left unattended or allow them to disturb other guests. The owners are responsible for any damage caused by animals.

13. SILENCE TIME

The silence time is from 11.00 pm to 8.00 am. During the silence it's not allowed: arrivals and departures, entry, exit, movement of motor vehicles, use of sound equipment, use of sports and leisure facilities and equipment, assembly and disassembly of tents and other equipment, or any other activity that may disturb other guests.

14. PLAY AND SPORTS ACTIVITIES

Inside the campsite it is forbidden to play football, tennis or carry out sports activities that may disturb other guests. For these activities the camping provides a dedicated sports area, a football court and a basketball/volley court included in the daily rate. Those are always available during the opening hours of the offices. The staff will be happy to provide all information in order to be able to use the aforementioned services.

15. CHILDREN

Adults are responsible for the behaviour of their children, they must be constantly monitored, liveliness, education and their needs cannot be at the expense of the peace, safety and hygiene of the other guests. Children must always be accompanied to the toilet by an adult. For those cases, the management declines all responsibility.

16. ORDER AND CLEANING DURING THE STAY

Pitches and rental accommodation must be kept during the stay and returned clean and tidy. Cleaning must be done by the customer, otherwise the relative amounts will be charged depending on the type of entity.

Separate the waste is mandatory by law art. 3 of the DL 52 of 3/4/2006, therefore the waste will be separated and thrown in the specific containers present in the camping; the offenders will be sanctioned with a fine of up to € 620.00.

It is strictly forbidden to throw waste out of the specific containers, the camping does not carry out a cumbersome disposal service, therefore all broken equipment such as chairs, tables, deck chairs, towels, irons or any other waste must be taken out of the camping and disposed of in the most correct way.

17. USE OF TOILETS, SHOWERS, DISHWASHER, LAUNDRY AND CHEMICAL TOILETS

These buildings are the only place where it is allowed to have a shower, wash dishes and linens. All rooms must be left, after use, in the conditions in which you would like to find them, each of the services is marked for its function at the entrance. Guests are required to use them correctly, civilly and respectfully. It is forbidden to leave personal items such as shampoo, toothpaste, toothbrushes, razor blades, brushes, toilet paper or wipes, etc. inside the common areas. Anything left unattended will be thrown away by the staff without any possibility of reimbursement. Washing machines and dryers work with tokens that can be purchased at the Market.

18. RESTRICTIONS

It is forbidden to cause damage / contamination to the grass in any way, such as digging holes or canal in the ground, make alterations to the ground, laying plastic carpets or similar that are not breathable and that do not allow light to pass, lighting fires outdoors, damage the vegetation, release oils, fuels, boiling, salty or waste liquids on the ground, empty the waste water and chemical toilets except in the places expressly indicated, wash cars or other vehicles, wash dishes and linen outside the specific sinks, wash or wash at the fountains, waste or improperly use water, lay fences, shading tarps, tie or anchor anything to the plants, pull ropes at eye level and install anything else that could constitute potential danger or be hindering the free passage. It is also forbidden to introduce weapons or knives beyond 4 fingers, to engage in any commercial activities, to expose banners and posters of a political nature, etc.

19. MESSAGES AND CORRESPONDENCE

Incoming correspondence can only be collected by adults and is kept in storage for 2 days, after which it will be destroyed.

20. ELECTRICITY

For the connection to the electrical box of the camping it is mandatory that the system, the cable and the plug comply with CEE standards. Connection with sockets with a protection index lower than IP55 is prohibited. The power supply (220 V.) is limited to 6 Ampere. The box is equipped with a differential switch (circuit breaker). In the event that the power supply is interrupted due to the use of equipment with greater absorption, such as cookers, stoves, air conditioners, in order not to damage the automatic switch, the current is interrupted. In this case, please notify the campsite staff who will evaluate the rearmament of the power.

21. LOST OBJECT

The objects found in the campsite must be given to the management, for the appropriate obligations.

The guest is required to keep the objects owned by him. The management is not responsible for any theft of objects and valuables not entrusted and accepted in custody.

22. DAMAGE AND RESPONSABILITY

The management is exempt from any liability due to non-compliance with one or more points of these regulations.

Except for the coverage of risks for civil liability towards third parties, the management is not liable for damages not attributable to its direct responsibility such as, by way of example, natural disasters, fortuitous events, fire, theft, damage caused by other guests, by force majeure, by insects, diseases and epidemics including plants or water, food or other causes not dependent on the negligence of the campsite staff or other damage caused by excessive snow, wind and rain loads, falls of branches or plants.

Any damage caused or malfunctions following the use of things and or the structure must be reported immediately, non-compliance corresponds to the taking of responsibility of the parties concerned for accidents that may be related to this event.

Infectious diseases must be reported to management immediately.

23. UNAUTHORIZED

People caught inside the camping, without management authorization, will be reported for trespassing pursuant to art. 614 C.P, other indications are given in Article 2 of this document.

24. EXPULSION

Behaviour contrary to the provisions of these conditions for the stay, disturbance of the good progress of community life, including the staff of the structure, non-compliance with the instructions of the staff, the carrying out of actions that go against the regulations in force concerning safety, health, environment, entitle the management to expel the Guest and his nucleus, reserved all actions on a civil and criminal proceed.

25. TIMETABLES AND VARIOUS INFORMATION

	LOW SEASON	MID SEASON	HIGH SEASON
MANAGEMENT	9.30-12 14.00-20.00	9.00-21.00	9.00-22.00
RECEPTION	8.00-20.00	8.00-21.00	8.00-22.00
BAR/MINIMARKET	8.30-20.00	8.30-21.00	8.30-22.00
GATE	8.00-21.00	8.00-22.00	8.00-23.00
CHECK-IN PITCHES	11.00-20.00	11.00-21.00	11.00-22.00
CHECK-IN BUNGALOW-	14.00-20.00	14.00-21.00	14.00-22.00
CARAVAN-COCO TENT			
SILENCE	23.00-8.00	23.00-8.00	23.00-8.00

USEFUL NUMBERS AND CONTACTS

OWNER: Alessandro Badini: 3408604705 e-mail: direzione@campinglidocannero.com

MANAGING DIRECTOR: Kristina Svensson:3477818092 e-mail:direzione@campinglidocannero.com

HEAD OFFICE: 0323/787148 e-mail: info@campinglidocannero.com

CAMPING LIDO CANNERO di BADINI A.

The Data Controller and Data Processor is Alessandro Badini with registered office in Cannero Riviera (VB) in Viale del Lido.

Pursuant to art. 13 of Legislative Decree 196/2003 and art. 13 of the GDPR 2016/679 we inform you that your data will be processed in the manner and for the following purposes:

1) Object of the treatment

The data useful for carrying out the activity and the purposes listed in point 2 are processed.

2) Purpose of the treatment

The data is collected to carry out our business, specifically:

- fulfillment of all tax obligations required by law.

3) Processing methods

Data processing will be carried out using manual and / or IT and telematic tools such as to guarantee the security, integrity and confidentiality of the same.

4) Data security

Adequate security measures have been adopted to protect the data collected and avoid the loss, destruction and misuse of the same.

5) Access to data

The data collected will be accessible, for the purposes of the processing, to the employees and external collaborators

6) Communication of data

The data collected may be disclosed without your consent to Supervisory Bodies, Judicial Authorities and to all subjects for whom communication is mandatory by law.

7) Data transfer

The management and storage of data will take place in Italy on the servers of the Data Controller and / or affiliated companies.

8) Nature of the provision of data

The provision of data for the purposes of the processing is mandatory, without it it will not be possible to continue to carry out our business.

9) Data retention

The data collected will be kept for the entire duration of the professional relationship and, in the case of revocation and / or other type of termination of the relationship, within the statutory time limits.

10) Rights of the interested party

The rights that can be exercised by the interested party are:

- the right to access their data;
- the right to obtain the rectification, cancellation of data or limitation of their processing;
- the right to object to the processing or to data portability
- the right to withdraw consent to processing and to lodge a complaint with the supervisory authority (Privacy Guarantor).

11) How to exercise rights

The exercise of the rights may take place in the following ways:

- sending a written request to the headquarters of the Data Controller or sending an email to: direzione@campinglidocannero.com

12) Minors

If the data subject is under the age of 16, the processing of data and the relative consent must be given or authorized by the holder of parental responsibility, whose data will be requested.

The interested party expresses his free and informed consent to the processing of data according to the purposes listed in point 2 pursuant to the GDPR 2016/679.

Courtesy translation

To be sure of the correctness of the articles included in this document, see publication in italian